Restaurant SOP Checklist



Cleaning SOPs

MANAGER:

INSPECTION TASK	DONE
Clean and organise freezers and refrigerators.	
Clean all surfaces	
Sweep, mop and vacuum floors	
Vacuum carpets regularly (if any).	
Clean walls if there are any stains or splashes.	
Wash and air dry glassware, flatware, small wares.	
Inspect the dish, prep, grill stations for cleanliness.	
Clean the front of the house, including furniture, doors.	
NOTES	

Front of the House Preparation SOPs

MANAGER:

INSPECTION TASK	DONE
Sweep the property from both inside and outside.	
Check and stock menus, and make sure they are clean.	
Dust decorations and screens.	
Clean and stock all table items like napkins, sauces.	
Clean walls if there are any stains or splashes.	
Ensure front-of-house inventory is stocked.	
Check and stock all condiments.	
Clean and prepare the register and greeter areas	
NOTES	

Back of the House Preparation SOPs

MANAGER:

DATE:

INSPECTION TASK	DONE
Clean and store all utensils, pans, pots, and dishes properly.	
Clean and sanitise all sinks after use to prevent contamination.	
Clean all work counters and surfaces to maintain hygiene.	
Clean stove and oven areas to ensure they are in good condition.	
Prepare and post daily prep checklists before each shift .	
Follow food safety procedures when thawing frozen products.	
Ensure all items are organised and stocked.	
NOTES	

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Customer Service SOPs

MANAGER:

INSPECTION TASK	DONE
Conduct a final walkthrough of the dining room.	
Ensure that the hosts are available and ready to greet guests.	
Ensure that servers are prepared and ready to provide service.	
Waiters/waitresses should offer menu features.	
Serve all soup, salad and entree orders within a time frame.	
Clear guest silverware, glassware, bowls, and plates.	
Reset the table quickly to prepare it for the next guest.	
NOTES	

Bar Operation SOPs

MANAGER:

DATE:

INSPECTION TASK	DONE
Stock ice bins with fresh ice daily.	
Cut all necessary fresh fruit and display it in clean containers.	
Stock fridges and shelves.	
Clean any build-up in soda and ice machines.	
Clean and sanitise the bar stools and countertops.	
Keep an eye on inventory levels and restock as needed.	
Ensure all equipment is in good working order.	
Wipe down bottles that have been used with a clean warm towel.	
NOTES	

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Purchasing and Ordering SOPs

MANAGER:

INSPECTION TASK	DONE
Verify current inventory on-hand and par-stock levels.	
Verify minimum order and order frequency.	
Consider the lead time for delivery.	
Make sure that confirmation of orders is received.	
Note the quality of customer service and ease of placing an order.	
Inspect and approve receipt of purchases.	
Maintain records of the purchase order and related documents.	
Search for and maintain records of supplier selection independently.	
NOTES	

Receiving Orders SOPs

MANAGER:

INSPECTION TASK	DONE
Notify concerned units of substitutions.	
Identify space for receiving and preliminary storage.	
Verify the quality and condition of products received visually.	
Inspect dates of short-life products received.	
Re-weigh weight-based products to match the invoice.	
Verify that the purchase order and invoice match.	
Apply credits per agreed methods and procedures.	
Notify concerned units of any products that are shorted.	
Approve the invoices and make them ready for payment.	
NOTES	

Storing SOPs

MANAGER:

INSPECTION TASK	DONE
Determine space for receiving and preliminary storage.	
Maintain a first-in, first-out policy and rotate items as needed.	
Keep food at least six inches above the ground.	
Maintain an orderly and tidy storage place.	
At least twice a day, check the temperature of storage facilities.	
Never overfill your freezers or refrigerators.	
Discard any food that seems to be spoiled or damaged.	
Train your employees to follow food safety procedures.	
NOTES	

Hiring SOPs

MANAGER:

INSPECTION TASK	DONE
Confirm that the job application is completed.	
Ensure that all necessary forms are filled.	
Discuss the uniform policy with the applicant.	
Verify and make a photocopy of the food handler permit.	
At least twice a day, check the temperature of storage facilities.	
Ensure that employee files are properly organised and secured.	
Discuss cell phone and internet policy with the new employee.	
Enroll the new hire in training programs.	
Approve the invoices and make them ready for payment.	
NOTES	

Training New Hires SOPs

MANAGER:

INSPECTION TASK	DONE
Conduct a menu description test.	
Show and explain the register and point of sale system.	
Explain the cash flow procedure.	
Ensure that the new employee understands the menu.	
Explain the procedures for food delivery.	
Discuss the proper way to greet guests.	
Explain the telephone procedures.	
Discuss teamwork skills and policies.	
Ensure that the new employee understands the side works.	
NOTES	